



Virtual Technician 2008 Price List

The following offerings will help us support your business, with your permission,
via authenticated access to your site(s) to keep ahead of issues.

~ prevent emergencies ~ minimize your downtime ~
~ reduce your overall costs by minimizing the need for costly on-site support ~

All offerings provide a number of features, including **1 free hour of remote training** on the product
(phone consultation - scheduled during business hours)

Virtual Technician (proactive site monitoring)

<p>\$80.⁰⁰/year (per Monitored Computer) or \$10/month 33% discount, if paid yearly</p>	<p>A new offering that assists in keeping a history and set of alerts to keep ahead of issues on the key Windows/I.P. networking issues. What you get: Proactive Notifications to our staff AND a single user-account for viewing issues.</p>
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Remote Assistance (permission-based, router independent remote control)

<p>\$60.⁰⁰/year (per Monitored Computer) or \$7.50/month 33% discount, if paid yearly</p>	<p>A new offering that provides remote control, on a permission-based architecture, set universally for your business by you, which helps to provide access to your restaurant without the need to open holes/ports in the firewall, which appears to be the current goal/thinking of the new credit card security regulations. What you get: Remote Control for our staff (without breaking open your firewall) AND a single user-account for providing you remote access from your Windows-based office computer</p>
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Virtual Technician AND Remote Assistance (proactive site monitoring AND permission-based, router independent remote control)

<p>\$120.⁰⁰/year (per Monitored Computer) or \$15.00/month 33% discount, if paid yearly</p>	<p>See above descriptions for details. What you get: Both Proactive Monitoring and Remote Control for our staff (without breaking open your firewall) AND A single administrator account for creating and managing view-only and remote-control users (within your organization).</p>
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Please inquire.

We also offer gift cards, manager cards, graphic and website design,
POS hardware (printers, terminals, etc.), paper/ribbon,
and repair of your existing equipment.