## Proactive Monitoring Secure/2-Factor Authentication and Remote Alerts/Monitoring



Sotapop Remote Access, Monitoring & Management Rate Sheet (=prices subject to change=) Our goal is to provide overall savings to your business, minimize emergencies, and support you with authenticated access to your site(s) to keep ahead of issues, minimizing the need for costly, on-site support Sotapop is the best value in the marketplace for your business.

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Package 1a	~ Proactive Monitoring & Two Remote Control applications~
(Remote Control x 2 &	(proactive site monitoring AND permission-based remote control AND
Monitoring)	secondary remote access/monitoring)
*One <u>Required</u> for each	[First machine under support at all Point of Sale sites]
Point of Sale site being	Monitoring: Provides Sotapop and clients with a history and set of alerts to keep ahead of
supported by Sotapop	issues on key Windows/POS-specific technology issues.
-includes one Package 2a	Remote Control 1: Access to your site without the need to open holes/ports in the firewall
6	for up to 5 users, simultaneously.
	Remote Control 2 (2 <sup>nd</sup> application): Access to sites (Secure/2-factor method), along with
	antivirus/Windows update visibility, Macintosh hosts/remotes, mobile hosts/remotes
\$330.00/year	What you get: Proactive Notifications to your/our staff
-per Monitored PC	*User accounts (upon request) for managing hosts remotely.
billed @ \$41.25/month	***\$495/year (~33% discount, if paid yearly)
Package 1b	~ Additional Proactive Monitoring & Remote Control application ~
(+1 Remote Control &	[Additional machines under support at POS sites, as needed]
Monitoring)	Monitoring: (as listed above)
\$200. 00/year	Remote Control: (as listed above)
-per Monitored PC	
billed @ \$25.00/month	\$300/year (>33% discount, if paid yearly)
Package 2a	~Remote Control & Antivirus/Update visibility~
(PC/Mac Remote	(permission-based, router independent remote control)
Control & A/V/update	[First machine under support at all sites]
support with	[First machine under support at an sites]
Mac/Mobile)	
	<b>Remote Control</b> : Access to sites (Secure/2-factor method), along with antivirus/Windows
*One <u>Required</u> for each	Remote Control: Access to sites (Secure/2-factor method), along with antivirus/Windows update visibility, Macintosh hosts/remotes, mobile hosts/remotes
site supported by Sotapop	update visibility, Macintosh hosts/remotes, mobile hosts/remotes
site supported by Sotapop \$130. <sup>00</sup> /year	update visibility, Macintosh hosts/remotes, mobile hosts/remotesWhat you get: Remote Control for staff (*accounts upon request)
site supported by Sotapop \$130. <sup>00</sup> /year -per Monitored PC/Mac	update visibility, Macintosh hosts/remotes, mobile hosts/remotes What you get: Remote Control for staff (*accounts upon request) (without breaking open your firewall) with strong Mac/mobile support
site supported by Sotapop \$130. %/year -per Monitored PC/Mac billed @ \$16.25/month	update visibility, Macintosh hosts/remotes, mobile hosts/remotes What you get: Remote Control for staff (*accounts upon request) (without breaking open your firewall) with strong Mac/mobile support \$195/year (>33% discount, if paid yearly)
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site supported by Sotapop \$130. %/year -per Monitored PC/Mac billed @ \$16.25/month Package 2b (+1 PC/Mac Remote	update visibility, Macintosh hosts/remotes, mobile hosts/remotes         What you get: Remote Control for staff (*accounts upon request)         (without breaking open your firewall) with strong Mac/mobile support         \$195/year (>33% discount, if paid yearly)         ~ Additional Remote Control & Antivirus/Update visibility ~         (permission-based, router independent remote control)
site supported by Sotapop \$130. %/year -per Monitored PC/Mac billed @ \$16.25/month Package 2b (+1 PC/Mac Remote Control & A/V/update	update visibility, Macintosh hosts/remotes, mobile hosts/remotes What you get: Remote Control for staff (*accounts upon request) (without breaking open your firewall) with strong Mac/mobile support \$195/year (>33% discount, if paid yearly) ~ Additional Remote Control & Antivirus/Update visibility ~
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site supported by Sotapop \$130. <sup>00</sup> /year -per Monitored PC/Mac billed @ \$16.25/month Package 2b (+1 PC/Mac Remote Control & A/V/update support with Mac/Mobile) \$80. <sup>00</sup> /year	update visibility, Macintosh hosts/remotes, mobile hosts/remotes What you get: Remote Control for staff (*accounts upon request) (without breaking open your firewall) with strong Mac/mobile support \$195/year (>33% discount, if paid yearly) ~ Additional Remote Control & Antivirus/Update visibility ~ (permission-based, router independent remote control) [Additional machines (as needed) support at all sites]
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site supported by Sotapop \$130. 00/year -per Monitored PC/Mac billed @ \$16.25/month Package 2b (+1 PC/Mac Remote Control & A/V/update support with Mac/Mobile) \$80.00/year -per Monitored PC/Mac billed @ \$10.00/month Password	update visibility, Macintosh hosts/remotes, mobile hosts/remotes What you get: Remote Control for staff (*accounts upon request) (without breaking open your firewall) with strong Mac/mobile support \$195/year (>33% discount, if paid yearly) ~ Additional Remote Control & Antivirus/Update visibility ~ (permission-based, router independent remote control) [Additional machines (as needed) support at all sites] Remote Control: Access to sites (Secure/2-factor method), along with antivirus/Windows update visibility, Macintosh hosts/remotes, mobile hosts/remotes \$120/year (>33% discount, if paid yearly) ~ Introducing "Last Pass" ~
site supported by Sotapop \$130. 00/year -per Monitored PC/Mac billed @ \$16.25/month Package 2b (+1 PC/Mac Remote Control & A/V/update support with Mac/Mobile) \$80.00/year -per Monitored PC/Mac billed @ \$10.00/month Password Program	update visibility, Macintosh hosts/remotes, mobile hosts/remotes What you get: Remote Control for staff (*accounts upon request) (without breaking open your firewall) with strong Mac/mobile support \$195/year (>33% discount, if paid yearly) ~ Additional Remote Control & Antivirus/Update visibility ~ (permission-based, router independent remote control) [Additional machines (as needed) support at all sites] Remote Control: Access to sites (Secure/2-factor method), along with antivirus/Windows update visibility, Macintosh hosts/remotes, mobile hosts/remotes \$120/year (>33% discount, if paid yearly)
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site supported by Sotapop \$130. °0/year -per Monitored PC/Mac billed @ \$16.25/month Package 2b (+1 PC/Mac Remote Control & A/V/update support with Mac/Mobile) \$80. °0/year -per Monitored PC/Mac billed @ \$10.00/month Password Program (business) (Password Application)	update visibility, Macintosh hosts/remotes, mobile hosts/remotes What you get: Remote Control for staff (*accounts upon request) (without breaking open your firewall) with strong Mac/mobile support \$195/year (>33% discount, if paid yearly) ~ Additional Remote Control & Antivirus/Update visibility ~ (permission-based, router independent remote control) [Additional machines (as needed) support at all sites] Remote Control: Access to sites (Secure/2-factor method), along with antivirus/Windows update visibility, Macintosh hosts/remotes, mobile hosts/remotes \$120/year (>33% discount, if paid yearly) ~ Introducing "Last Pass" ~ (The Last Password You'll Ever Need) [Secure Password Storage & Generation Application]
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site supported by Sotapop \$130. %/year -per Monitored PC/Mac billed @ \$16.25/month Package 2b (+1 PC/Mac Remote Control & A/V/update support with Mac/Mobile) \$80.%/year -per Monitored PC/Mac billed @ \$10.00/month Password Program (business) (Password Application) ~\$25. %/user/year	update visibility, Macintosh hosts/remotes, mobile hosts/remotes         What you get: Remote Control for staff (*accounts upon request)         (without breaking open your firewall) with strong Mac/mobile support         \$195/year (>33% discount, if paid yearly)         ~ Additional Remote Control & Antivirus/Update visibility ~         (permission-based, router independent remote control)         [Additional machines (as needed) support at all sites]         Remote Control: Access to sites (Secure/2-factor method), along with antivirus/Windows         update visibility, Macintosh hosts/remotes, mobile hosts/remotes         \$120/year (>33% discount, if paid yearly)         ~ Introducing "Last Pass" ~         (The Last Password You'll Ever Need)         [Secure Password Storage & Generation Application]         FREE trial for your enterprise         Unlimited storage for passwords & notes, Syncs desktop, smartphone, tablets passwords

Ask us about gift/manager cards, fingerprint readers, internal remote support tools, POS hardware (printers, terminals, etc.), paper/ribbon, and repair of your existing equipment.

= We also specialize in development work/customizations =